Adam Ali Mohamed Ahmed

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# Objective:

An IT Support Engineer having B.Sc. in XXXXX from XXXXX University with more than X years work experience in IT Support Interested in Windows system administration, having championed the company's tech infrastructure, had installed and configured hardware, software, and networks, ensuring seamless day-to-day operations. To monitored performance, and documented procedures, leaving behind a legacy of efficiency and resilience.

# Competencies and Skills:

* Strong technical background especially in office software suites like Word, Excel and PowerPoint.

# Training and Courses:

Agile and Scrum basic training, Agile Scrum Group, 2022

# Work Experience:

## IT Support – XYZ Company

## January 2013 to March 2024

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## Help Desk – ABC Company

## February 2010 to January 2013

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